## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Mary Ann's	CHAPTER 100.1
Address: 745 Puu Kala Street, Pearl City, Hawaii 96782	Inspection Date: February 8, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (b)  Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.  FINDINGS  Resident #1, "pureed" diet ordered 11/27/18; however, no special diet menu to follow available for review.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-13 Nutrition. (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE	
FINDINGS Resident #1, "pureed" diet ordered 11/27/18; however, no special diet menu to follow available for review.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #1, no evidence of a verbal order available on the order sheet. However, progress note (10/29/18, 4 pm) reads, "PCP call order start pureed diet for aspiration precautions".	PLAN OF CORRECTION  PART 1  Correcting the deficiency afterthe-fact is not practical/appropriate. For this deficiency, only a future plan is required.	_

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1, licensee changed pharmacy dispensed label for "Losartan 25 mg I tab QD" to "May give 2 – 25 mg tabs".	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1, no evidence in progress notes describing resident response to orders (5/1/18 and 10/30/18) for positioning and activity/mobility related to skin status.  • 05/01/18 – Stand or turn in bed every 2 hours, range of motion to all four extremities 1-2 x/day  • 10/30/18 – mobilize patient as often as possible to sit-stand-start steps	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain.  FINDINGS Resident #1, no report by the primary care giver to physician/APRN changes in resident's mobility.  Resident #1, certified as-self preserving (11/27/18). However, during annual inspection required assistance with transfers and ambulation Residents #2, certified as non-self preserving Resident #3, certified as non-self preserving	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-87 Personal care services. (c)(1) The primary care giver shall, in coordination with the case manager, make arrangements for each expanded ARCH resident to have:  Annual physical and dental examinations;  FINDINGS Resident #1, no evidence of a complete annual physical examination. The signed "Resident Physical Examination Record" (11/27/18) form reads, "See visit note dated 11/27/18". However, no computer generated visit note for the 11/27/18 annual physical exam was available on 2/8/19.	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS Resident #1, care plan inconsistent with Advanced Directive (03/03/12). The directive reads, "resident does not wish to prolong life for the End of Life Decision". However, the CODE STATUS in case management records (11/30/18) reads, "FULL CODE".	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(6)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident;  FINDINGS  Resident #1, no documentation of training by case manager for substitute care givers (aspiration precautions, pressure ulcer prevention plan and range of motion) specific to the expanded ARCH level of care resident.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS Resident #1, no documentation of expanded ARCH resident's status and quality of services provided during monthly visit of 01/31/19. Only evidence of the visit is the signature on log in the resident record dated 01/31/19.	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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Print Name:	
Date:	